



Ease of Doing Business, 2017

“Ease of Doing Business (EoDB) Himachal Pradesh,  
2017”



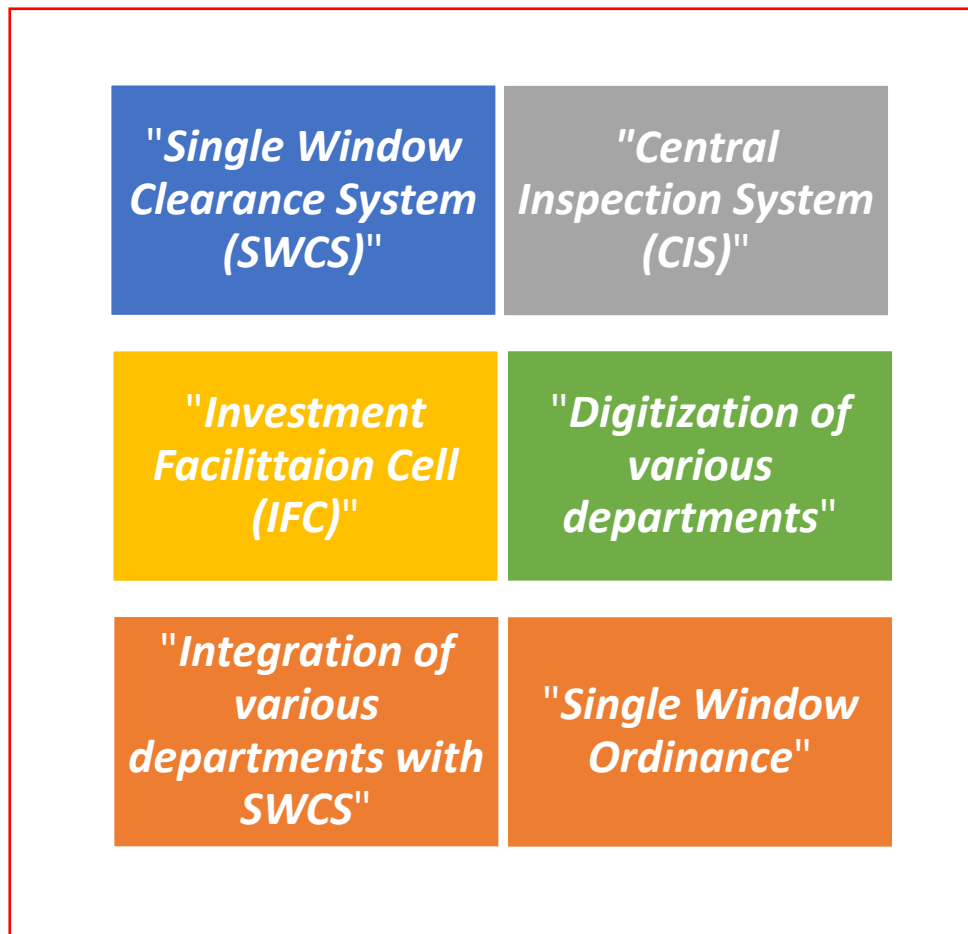
Government of Himachal Pradesh  
Department of Industries,  
Udyog Bhawan, Bemloe, Shimla

**Website:** <http://emerginghimachal.hp.gov.in/>



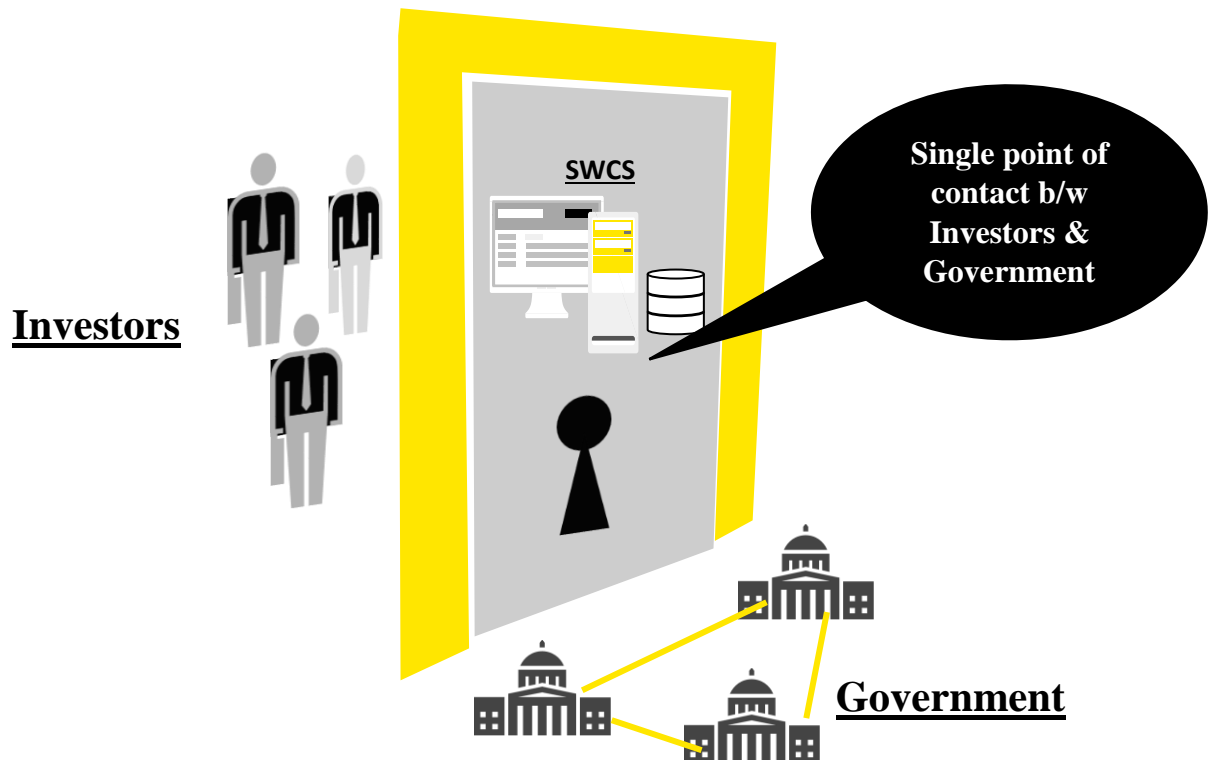
The Government of Himachal Pradesh has taken an initiative of “**Ease of Doing Business**” to assist investors in applying for all necessary **Approval / Registration / NOC** by creating a single platform to interact with the Government.

**“Major Reforms done by Himachal Pradesh under EoDB”**





## 1. “Single Window Clearance System” (SWCS)



“Single Window Clearance System” act as a bridge between Investors and Government. Investor can apply for all the departmental services in the State through single common application form (CAF) and can be granted NOC from concerned line departments through SWCS only.

### Key Functionalities of “Single Window Clearance System”:

- Online Registration, Application Submission (CAF), uploading of required documents and tracking of application on single portal.
- Procedures, Checklist, and Guidelines are available on the website. (Information Wizard System)
- Clearances from various inline departments through **Single Portal Only**.



- **Geographical Information System** for identifying the industrial land and **Online Land Allotment**.
- Online Registration of **Partnership Firm**
- Online Registration/Renewal for **Boilers**.
- Online Registration for **Incentives**
- Fair, transparent and time bound processing of various approvals.
- Third party verification from **SWCS Portal**.

- **Single Window Portal URL:** <http://emerginghimachal.hp.gov.in/>
- **Online Wizard Information:**  
<http://emerginghimachal.hp.gov.in/notification> (Procedures & Checklist)
- **Single e-mail:** [dirindus-hp@nic.in](mailto:dirindus-hp@nic.in)
- **Single Nodal Officer (SPOC):** Mr. Sanjay Sharma,  
Deputy Director,  
Department of Industries
- **Single Contact No.** +91 9736567617



## **2. Himachal Pradesh Central Inspection System (HPSIC):**

# **Central Inspection System**

In compliance to **Ease of Doing Business** recommendation for Investors, Government of Himachal Pradesh has issued a notification on 17<sup>th</sup> August which proposed to develop and implement a “**Central Inspection System**” (integrated risk based shared inspection system) covering department of **Labour and Employment, Department of Industries, Himachal Pradesh Pollution Control Board** etc. along with compliance behaviour of specific businesses. Key Functionalities of “**Central Inspection System**”:

- **Common Inspection** by all the concerned line departments in a **Single day**.
- Transparent checklists, procedures, benchmarks and modalities for synchronised inspections.
- Synchronised inspections will be conducted by transparent **Online CIS System**.
- Investor shall be informed (SMS service or registered e-mail) with all details prior to the inspection.
- Effective and synchronized planning of inspection can benefit both business and Government.

### **URL for CIS Notification:**

<http://rajpatrahimachal.nic.in/OPENFILE1.aspx?ID=%20105/GAZETTE/2017-21/08/2017%20&etype=SPECIAL>



3. **“State Investment Promotion and Facilitation Cell”** or  
**“One Stop Solution of all queries by Investors”**

## INVESTOR FACILITATION CELL



The Himachal Pradesh Government has operationalized an “**Investment Promotion and Facilitation Cell**” in Directorate of Industries which act as a main body for providing support (technical, queries etc. ) to the new and existing industrial Investors.

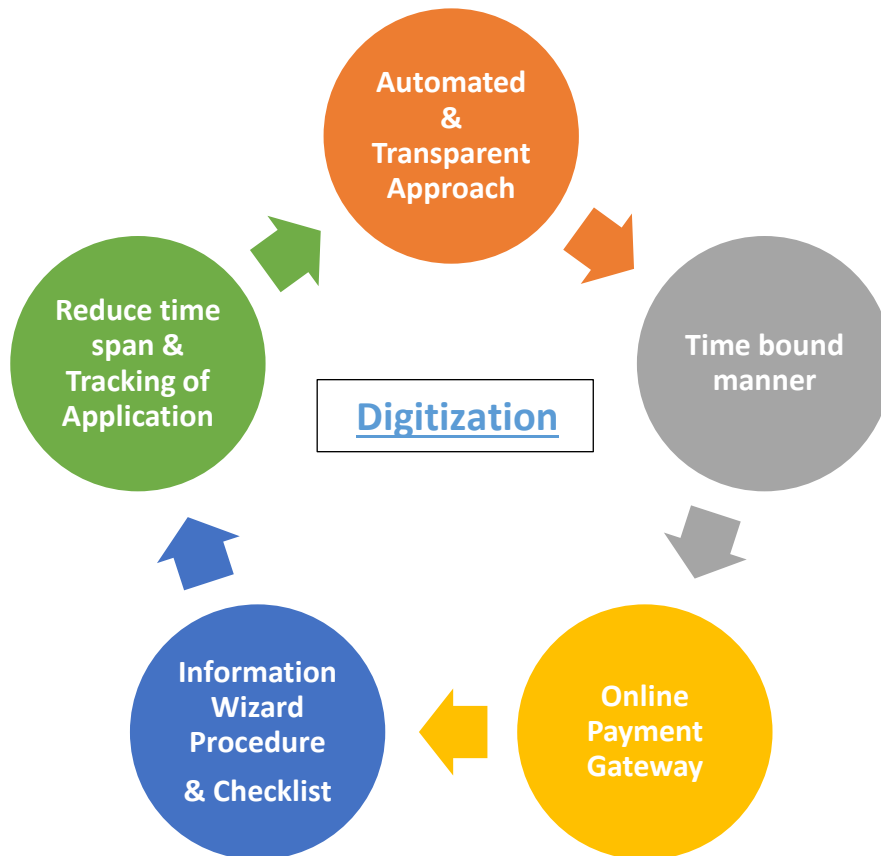
### **Key features of State Investment Promotion and Facilitation Cell:**

- A single helpline number for grievance redressal and to facilitate investors. (2653124/e-115) / (9418455285) Dy. Dir. Industries
- All e-applications submitted through SWCS shall be received and process by IFC (Single point body)
- IFC shall be responsible for issuance of Incentive certificate, concession and sanctioning of funds.
- IFC shall be responsible for the implementation of projects on ground level.



## 4. Digitization of Departments

The Government of Himachal Pradesh has developed dynamic online module for the departments where the applications were exercised manually. Digitization will help departments and applicant to work efficiently in a proper workflow and in a time-bound manner.





**Key features of Digitization:**

- Reduce time span in registration process (**Online Registration**)
- No need of physical presence in the departments. (**Online Application Submission**)
- Single point of online interface for correspondence with the departments. (**Single Online portal**)
- Offers an automated, transparent and streamline process.

**URL for Grant/Renewal of various departmental approvals:**

- Sales (Retail/Wholesale) Drug Licenses: <http://xlnindia.gov.in/login.aspx>
- Registration of Cooperative Society: <http://admis.hp.nic.in/hpcoop>
- Registration of Partnership Firm: <http://emerginghimachal.hp.gov.in/>
- NOC Fire department:  
[http://himachal.nic.in/index1.php?lang=1&dpt\\_id=171&level=0&lid=15368&linkid=4510](http://himachal.nic.in/index1.php?lang=1&dpt_id=171&level=0&lid=15368&linkid=4510)
- Tree-felling permission Forest Department:  
<http://hpforest.nic.in/pages/display/NjU0c2Rjg3FhNTZzZA==--online-tree-felling-permission>
- Tree-Transit permission Forest Department:  
<http://hpforest.nic.in/pages/display/NHNkZmFjg3JmNjU0cw==--online-tree-transit-permission>
- Digitized land Record Revenue Department:  
[http://himachal.nic.in/index.php?lang=1&dpt\\_id=13](http://himachal.nic.in/index.php?lang=1&dpt_id=13)
- Online Road cutting Permission PWD: <http://hppwd.gov.in/>



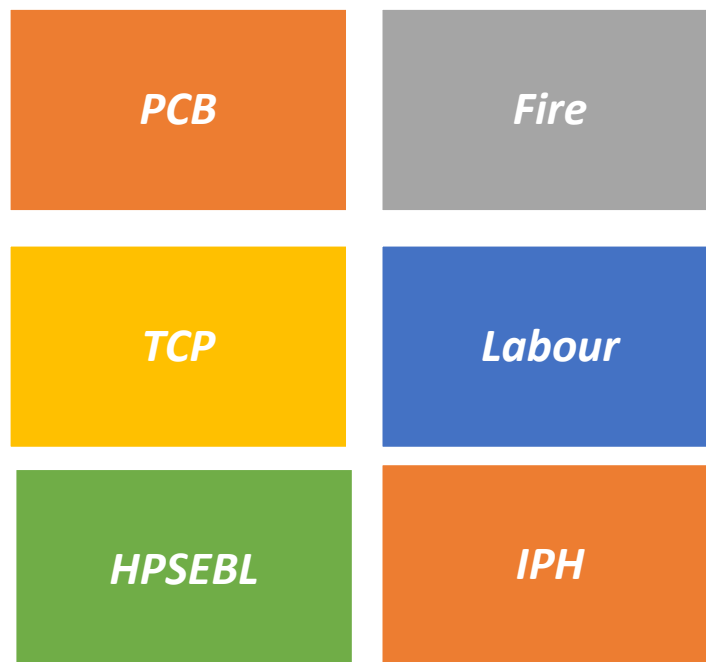


## 5. Integration of departments with “Single Window Clearance System”

- Investor need to apply on one Single portal for various approvals from in-line departments.
- Investor need not to apply/Register at individual department’s website.
- Time bound approach shall be followed by all the departments.
- For the time-bound delivery of services, **Government of Himachal Pradesh** has mandated the **Public Service Guarantee Act** notification for all the departments.

<http://emerginghimachal.hp.gov.in/notifications>

### Integration with Single Window Clearance System (Industries)





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## **6. Himachal Pradesh Single Window (Investment, Promotion & Facilitation) Ordinance, 2017**

Single Window (Investment, Promotion & Facilitation) Ordinance was enforced by Law & Justice (Himachal Pradesh) on 27<sup>th</sup> October, 2017

Key Features of “**Single Window Ordinance**”:

- Common Application Form (**Single Form Registration**)
- State Single Window Web Portal (**Single Online Portal for various Approvals**)
- Timelines for getting clearances. (**Government has enforced H.P Public Service Guarantee Act, 2011**)
- Procedure for granting clearances
- State Investment Promotion and Facilitation Cell (**One Stop Solution for all queries**)

URL for State Investment Promotion and Facilitation Ordinance

<http://emerginghimachal.hp.gov.in//themes/backend/uploads/rcs/Single%20Window%20Act.pdf>