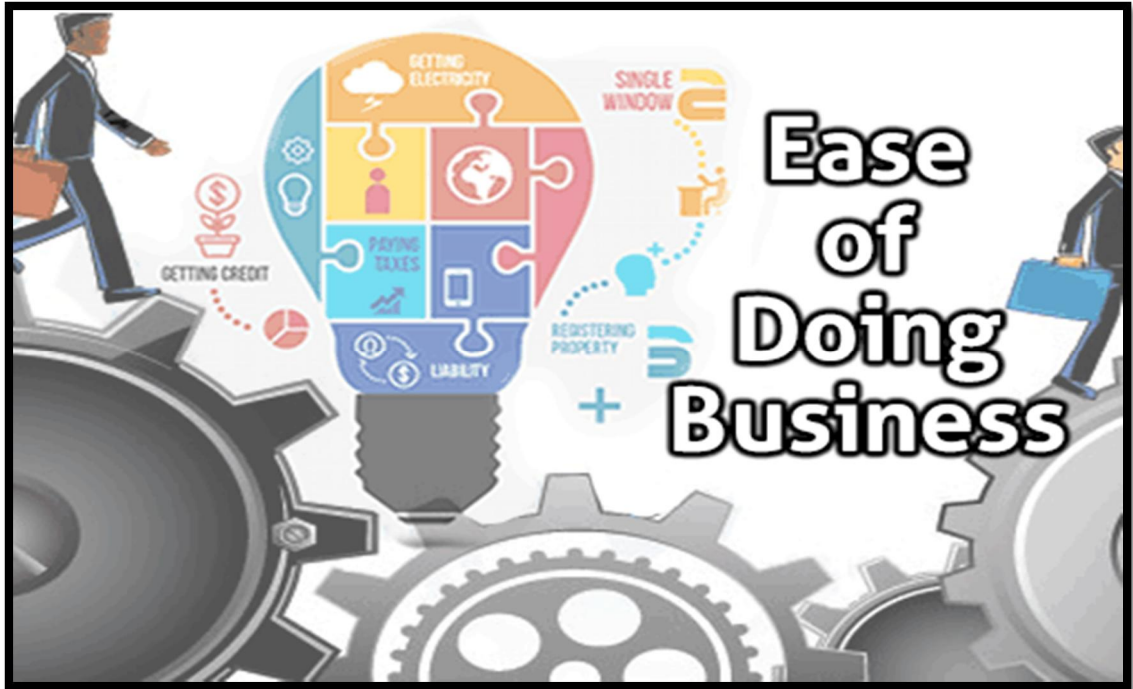




Let's Do Business

Ease of Doing Business (EoDB) Himachal, Pradesh, 2017



Government of Himachal Pradesh Department of  
Industries,

Udyog Bhawan, Bemloe, Shimla

+0177-2813414

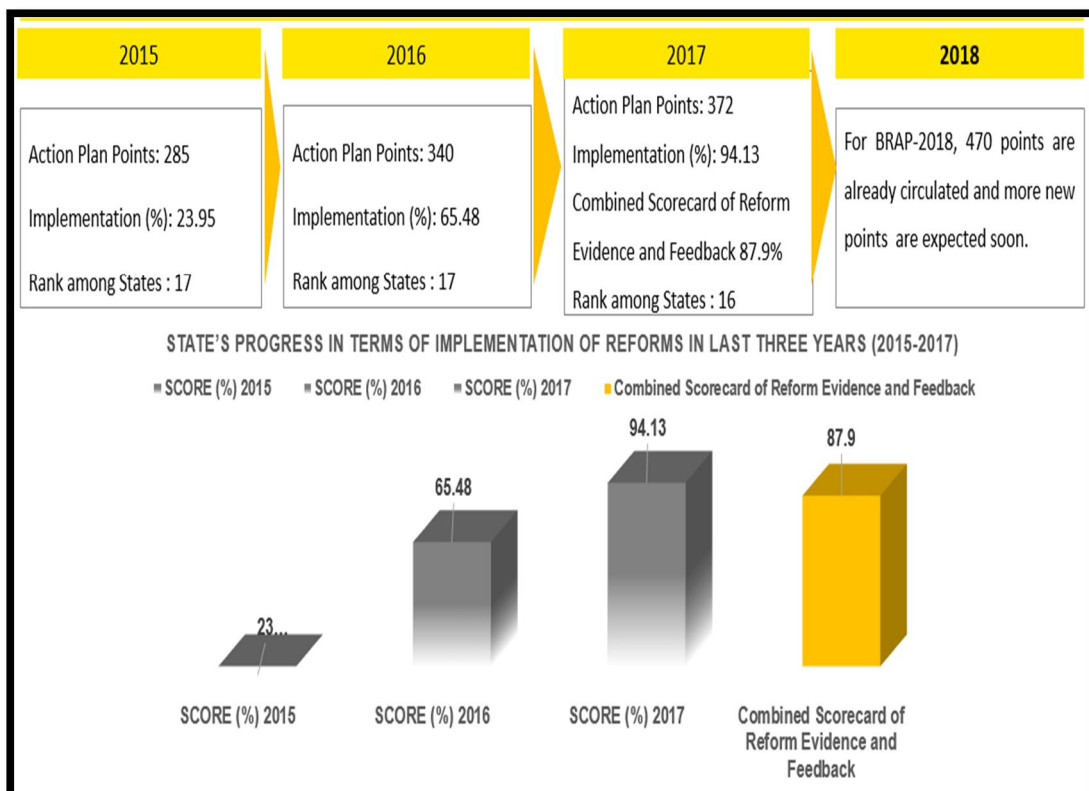
For General queries contact@ +91-94184-81174

For Technical queries contact@ +91-9882102908

For Mining queries contact@ +91-98166-86165

## Journey of Himachal Pradesh in Ease of Doing Business Reforms

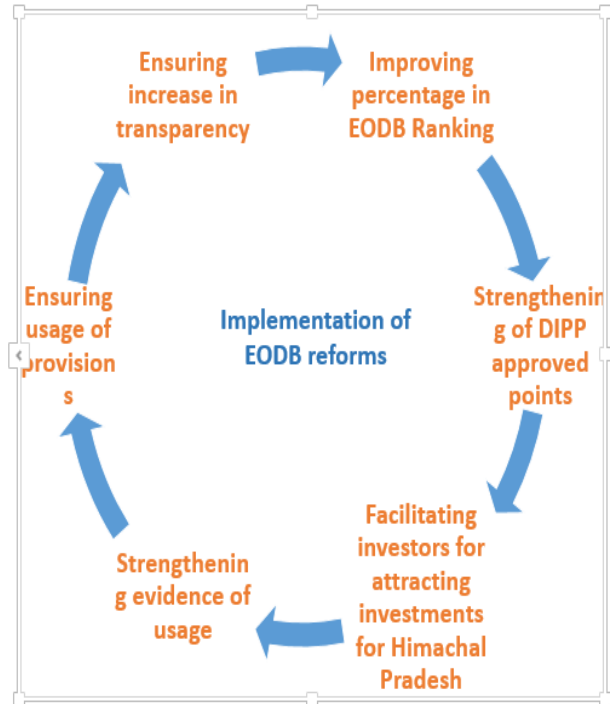
- Business Reform Action Plan (BRAP) 2017 final Score were declared by DIPP in the month of Aug, 2018. State like Himachal Pradesh, Assam and Bihar are only States who have done exceptionally well and among the Fast Movers (80 - 90%) category in this assessment year. Himachal Pradesh is ranked top among fast mover's category in BRAP 2017 assesment.
- Himachal Pradesh has taken huge jump of 28.37% (overall growth in one year) this year and attained 16th rank with 93.85 % (Reform Evidence Scorecard) with final score of 87.90% with feedback, as compared to 65.48%, 17th rank of 2016 assessment.





# Major Reforms done by GoHP under EoDB.

"Single Window Clearance System (SWCS)"	"Central Inspection System (CIS)"
"Investment Promotion & Facilitation Cell (IPFC)"	"Digitization of various departments"
"Integration of various departments with SWCS"	"Single Window Act"



**150+**

Regulatory Reforms Undertaken

**100+**

Timelines notified under The Himachal Pradesh (Investment Promotion and Facilitation) Act, 2017 & PSG Act

**50+**

New Standard Operating Procedures drafted for Departmental services

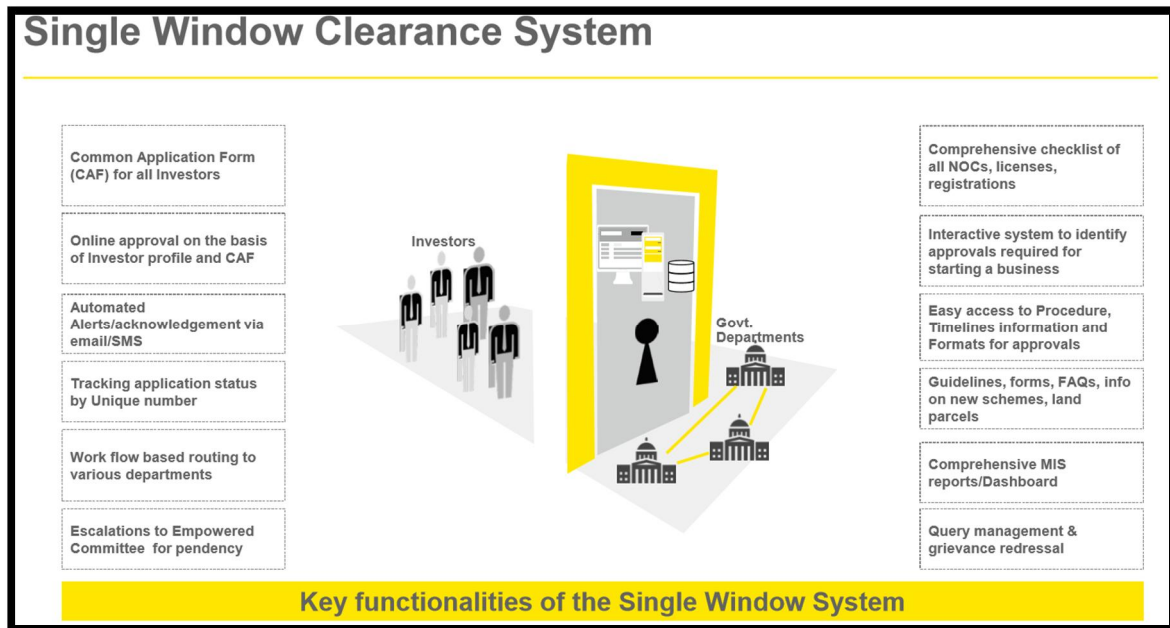
**40+**

New Online Systems Developed

HASSLE FREE SETUP AND OPERATIONS IN THE STATE

<p><b>Online Single Window System</b> for all required approvals</p>	<p><b>Auto renewal</b> of Consent to Establish, Consent to Operate</p>
<p>Single Point <b>Sectoral Clearances</b></p>	<p><b>Self / Third party certification</b> in lieu of departmental inspections</p>
<p><b>Investment facilitation centre</b> to handhold investors</p>	<p><b>Single Integrated return</b> for all labour laws</p>
<p><b>Objective Criteria</b> for land allotment</p>	<p><b>Geographic information system</b> of all land banks</p>

## 1. Single Window Clearance System (SWCS)



“Single Window Clearance System” act as a bridge between Investors and Government. Investor can apply for all the departmental services in the State through single common application form (CAF) and can be granted NOC from concerned line departments through SWCS only.

<http://emerginghimachal.hp.gov.in/>



Common application one form (CAF)



Fee Payment through online Gateway



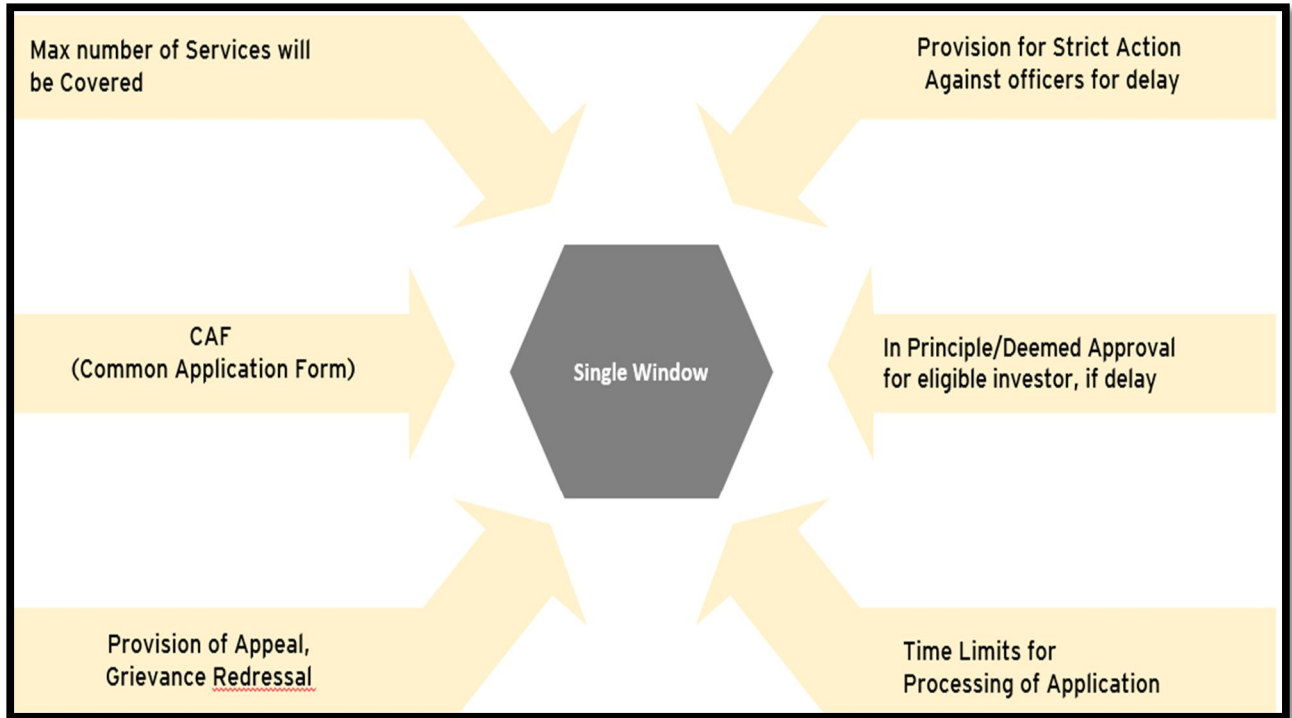
Defined timelines Real time Progress view



Email & SMS alerts



Digital approvals



Single Window Portal URL: <http://emerginghimachal.hp.gov.in/>

Online Wizard Information:

<http://emerginghimachal.hp.gov.in/notification> (Procedures & Checklist)

Single e-mail: [dirindus-hp@nic.in](mailto:dirindus-hp@nic.in)

Single Nodal Officer (SPOC): Mr. Sanjay Sharma, Deputy Director, Department of Industries

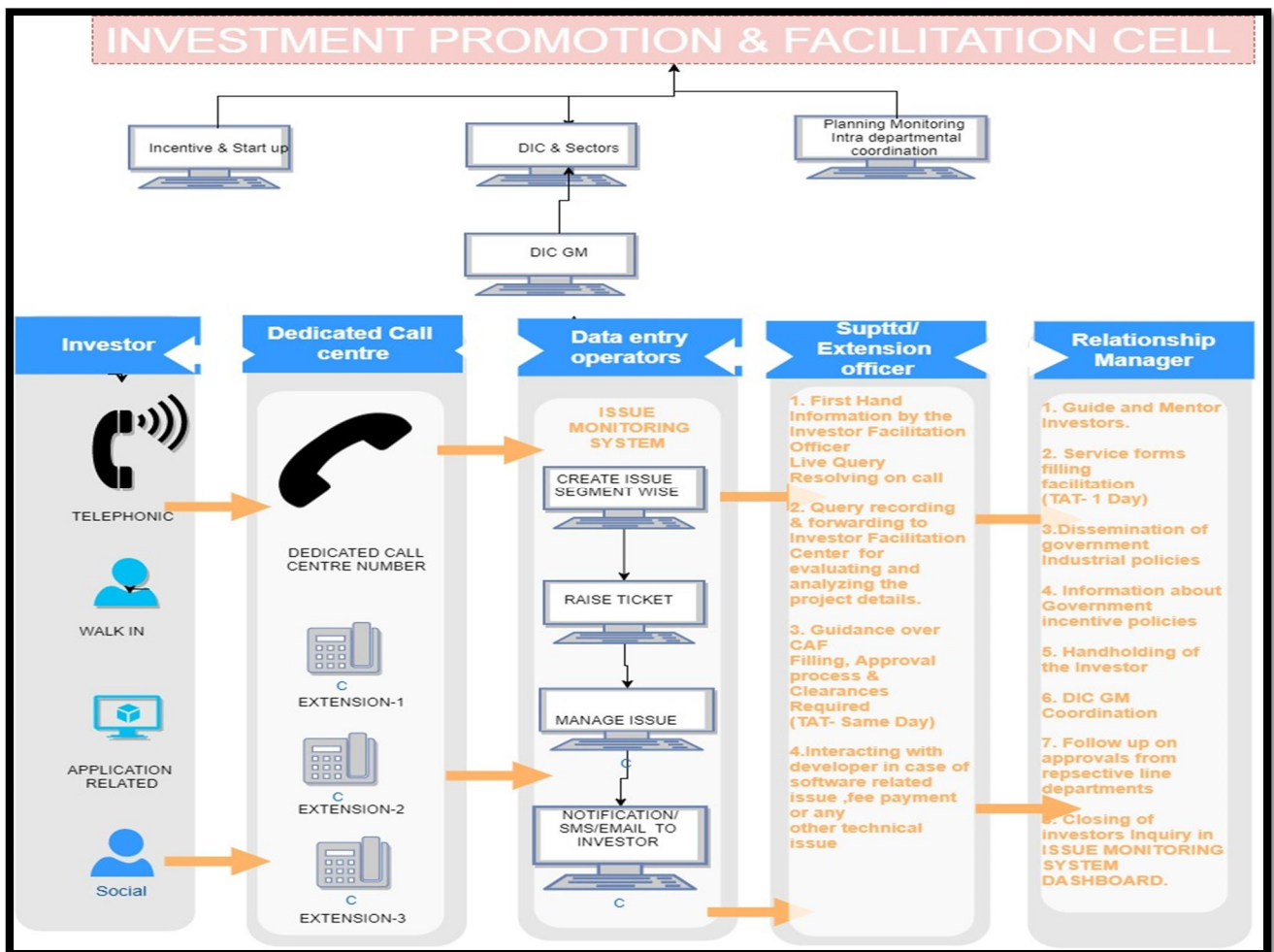
Single Contact No. +91 94184-81174

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## 2. Investment Promotion & Facilitation Centre (IPFC)

Government of Himachal Pradesh has operationalized “State Investment Promotion and Facilitation Cell” at Directorate of Industries, Shimla, HP.

- Cell acts as a support centre for handholding for providing support (technical, queries etc.) to the new and existing industrial Investors.
- A single helpline number for grievance redressal and to facilitate investors: 0177-2653124/e-115
- All departmental nodal officers are part of the State Investment Promotion and Facilitation Cell.
- All e-applications submitted through SWCS are received and process by IFC and IFC is responsible for the implementation of projects on ground level.



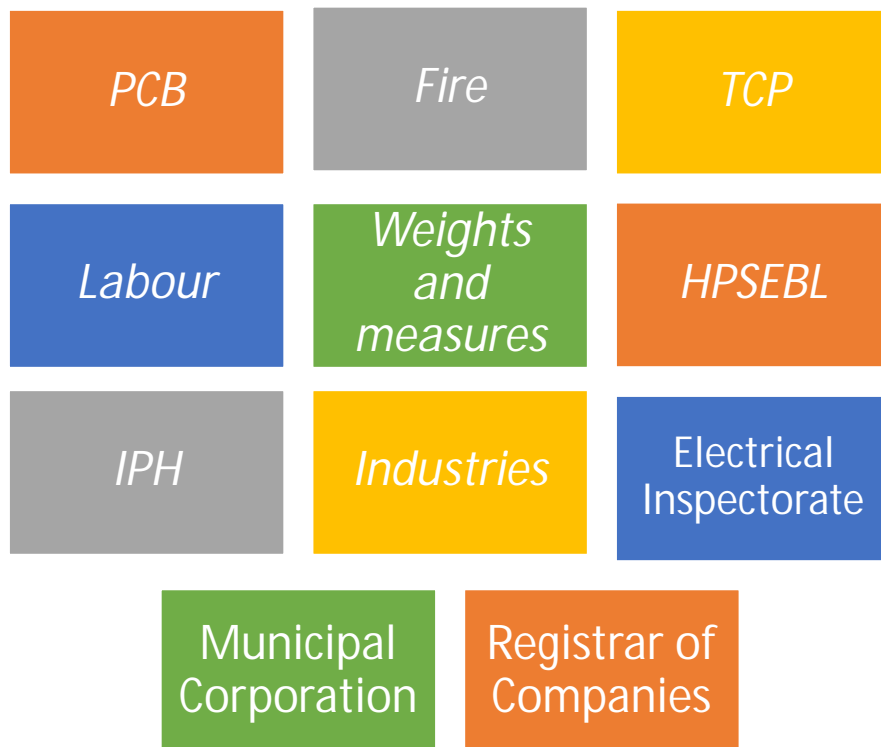




### 3. Integration of departments with “Single Window Clearance System”

Integration of the 35 services of 10 Departments with the online Single Window System of the Industries Department has been done.

- Investor need to apply on one Single portal for various approvals from in-line departments.
- Investor need not to apply/Register at individual department’s website.
- Time bound approach shall be followed by all the departments.
- For the time-bound delivery of services, Government of Himachal Pradesh has mandated the Public Service Guarantee Act notification for all the departments.
- First level Integration has already been completed successfully.
- Second level Integration is in process.





#### 4. Himachal Pradesh Single Window (Investment, Promotion & Facilitation) Act, 2018. Time bound approval mandated through an Act.

Single Window (Investment, Promotion & Facilitation) Act, was enforced on 18<sup>th</sup> May, 2018.  
Some of the highlights are:

- Application through the Common Application Form (CAF Single Form Registration)
- State Single Window Web Portal (Single Online Portal for various Approvals)
- Timelines for getting clearances.
- Procedure for granting clearances.
- State Investment Promotion and Facilitation Cell (One Stop Solution for all queries)
- Deemed clearances.
- Act have an overriding effect on other State laws.

Link: <http://emerginghimachal.hp.gov.in//themes/backend/uploads/SingleWindowAct2018.pdf>.

#### 4.1 Himachal Pradesh Public service Guarantee Act, 2011 providing time bound approvals to investors.

Service timelines of various integrated departments providing time-bound approvals to investors through single window act implemented in single window portal.

<u>Department</u>	<u>Integrated Service</u>
<u>Labour</u>	<u>Registration of principal employer's establishment under provision of The Contracts Labour (Regulation and Abolition) Act, 1970</u>
<u>Labour</u>	<u>Registration under The Building and Other Construction Workers (Regulation of Employment and Conditions of Service) Act, 1996</u>
<u>Labour</u>	<u>Registration of establishment under the Inter State Migrant Workmen(RE&amp;CS)Act,1979</u>
<u>PCB</u>	<u>Environmental Registration Enablers:-</u> 1) <u>Auto-renewal of Consent to Establish (under Water Act, 1974 and Air Act, 1981) based on self-certification/third party certification</u>



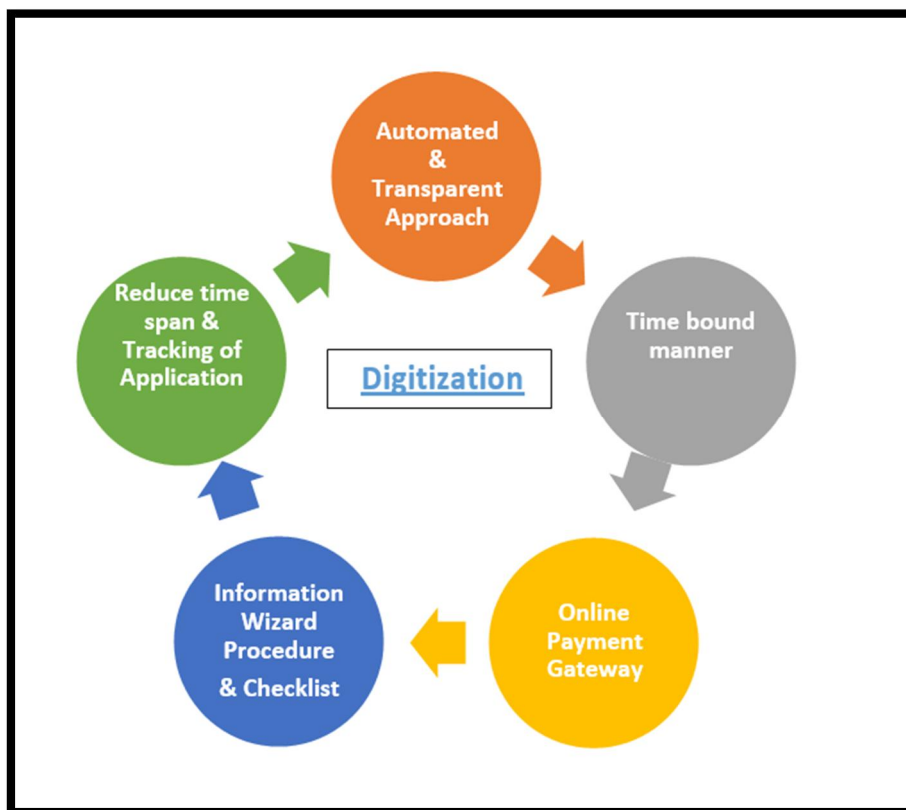


	2) <u>Auto-renewal of Consent to Operate (under Water Act, 1974 and Air Act, 1981) based on self-certification/third party certification</u>
<u>PCB</u>	<u>Consent to Establish under the Water (Prevention and Control of Pollution) Act, 1974</u>
<u>PCB</u>	<u>Consent to Establish under the Air (Prevention and Control of Pollution) Act, 1981</u>
<u>PCB</u>	<u>Authorization under the Hazardous and Other Wastes (Management and Transboundary Movement) Rules, 2016</u>
<u>PCB</u>	<u>Consent to Operate under the Water (Prevention and Control of Pollution) Act, 1974</u>
<u>PCB</u>	<u>Consent to Operate under the Air (Prevention and Control of Pollution) Act, 1981</u>
<u>TCP</u>	<u>'Change of land use' is provided as a service through the online single window system facilitating online application submission, payments, tracking of status, approvals and issuance of the certificate(s)</u>
<u>FIRE</u>	<u>NOC from Fire Department (pre-construction and post- construction) and its inspection</u>
<u>HPSEBL</u>	<u>Obtaining Electricity Connection</u>
<u>IPH</u>	<u>Obtaining water connection</u>
<u>EI</u>	<u>Certification of electrical installation by Chief Electrical Inspector</u>
<u>MC</u>	<u>Trade License</u>
<u>ROC</u>	<u>Registration of Partnership firm</u>

## 5. Digitization of departments.

The Government of Himachal Pradesh has developed dynamic online module for the departments where the applications were exercised manually. Digitization will help departments and applicant to work efficiently in a proper workflow and in a time-bound manner.

Key features.



URL for Grant/Renewal of various departmental approvals:

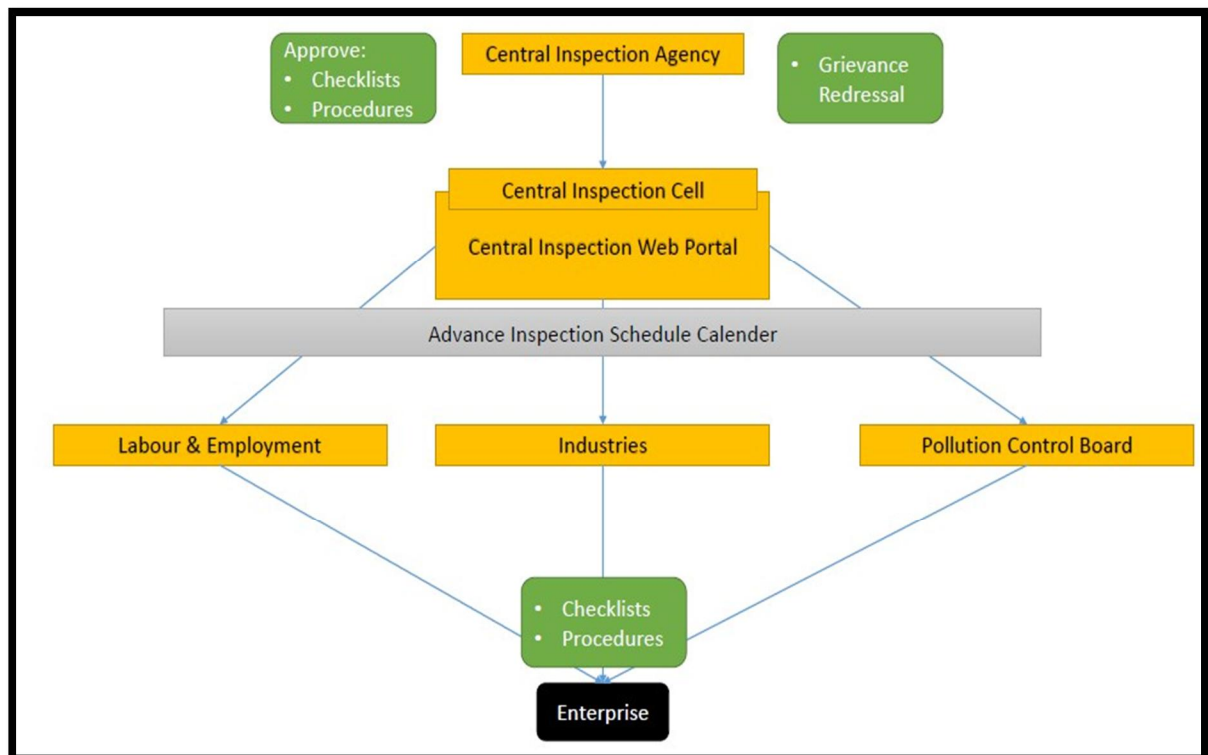
- Sales (Retail/Wholesale) Drug Licenses: <http://xlnindia.gov.in/login.aspx>
- Registration of Cooperative Society: <http://admis.hp.nic.in/hpcoop>
- Registration of Partnership Firm: <http://emerginghimachal.hp.gov.in/>
- NOC Fire department:
  - [http://himachal.nic.in/index1.php?lang=1&dpt\\_id=171&level=0&lid=15368&linkid=4510](http://himachal.nic.in/index1.php?lang=1&dpt_id=171&level=0&lid=15368&linkid=4510)
  - Tree-felling permission Forest Department:  
<http://hpforest.nic.in/pages/display/NjU0c2Rjg3FhNTZzZA===-online-tree-felling-permission>
  - Tree-Transit permission Forest Department:  
<http://hpforest.nic.in/pages/display/NHNkZmFjg3JmNjU0cw===-online-tree-transit-permission>
- Digitized land Record Revenue Department:
  - [http://himachal.nic.in/index.php?lang=1&dpt\\_id=13](http://himachal.nic.in/index.php?lang=1&dpt_id=13)

## 6. Central Inspection System (CIS)

Government of Himachal Pradesh has issued a notification on 17<sup>th</sup> August, 2017 which intended to develop and implement a “Central Inspection System” (integrated risk based shared inspection system) covering Industries, Labour, Pollution department etc. Key Functionalities of “Central Inspection System”

- ▶ Common Inspection by all the concerned line departments in a Single day.
- ▶ Transparent checklists, procedures, benchmarks and modalities for synchronised inspections.
- ▶ Synchronised inspections will be conducted by transparent online CIS system.
- ▶ Investor shall be informed (SMS service or registered e-mail) with all details prior to the inspection.

Effective and synchronized planning of inspection can benefit both business and Government.



URL for CIS Notification:

<http://rajpatrahimachal.nic.in/OPENFILE1.aspx?ID=%20105/GAZETTE/2017-21/08/2017%20&etype=SPECIAL>